

Cobb County Community Services Board (CCCSB)



Our Mission

The mission of the Cobb County Community Services Board is to empower all individuals living with behavioral health challenges and intellectual and other developmental disabilities to achieve and maintain their desired quality of life.

Our Vision

To ensure integrated and high quality care for the whole individual

Our Values

- **Empowerment:** assisting individuals to find creative ways to live productive lives
- **Innovation:** problem solving using evidence and value-based solutions
- **Stewardship:** administering our resources effectively for the betterment of the community we serve
- **Transparency:** conducting our activities with accountability and purpose
- **Excellence:** striving for continuous quality improvement measured by optimal outcomes

Cobb has 20 programs accredited by CARF



To schedule an appointment or to make a referral, call

The Access Center

(770) 422-0202

The CCCSB Access Center connects individuals to appropriate behavioral health and intellectual/developmental disabilities (I/DD) services. It operates five (5) days a week, from 7 a.m.-5 p.m. and is the first step to receiving services for mental health, addictive diseases, and I/DD.

RECOVERY STARTS HERE!

If you are in need of immediate assistance, please contact the Georgia Crisis and Access Line (GCAL)

1-800-715-4225



Cobb County Community Services Board
Provider of Mental Health, Addictive Disease, and Intellectual/Developmental Disability Services
Recovery is Possible!



Cobb County Community Services Board

Provider of Mental Health & Addictive Disease Services

Behavioral Health Crisis Center

Recovery is Possible!

Behavioral Health Crisis Center
1758 County Services Parkway
Marietta, GA 30008
(404) 794-4857

Administrative Office
3830 South Cobb Drive, Suite 300
Smyrna, Georgia 30080
Phone: (770) 429-5000

www.cobbcsb.com



Crisis Services

Overview of the Behavioral Health Crisis Center

The Behavioral Health Crisis Center (BHCC) serves adults in crisis who face mental illness and/or substance use challenges, as well as those with an intellectual/developmental disability. The BHCC is open 24 hours a day, seven days a week. Individuals can walk in or be brought in by family or law enforcement. These services are provided regardless of ability to pay.

The BHCC is part of a continuum of care provided by the Cobb County Community Services Board. We serve individuals in the most caring and effective way possible. We encourage individuals, families, local community-care agencies, law enforcement and the community-at-large to use us as a first line community-based alternative to hospitalization.



Walk-in Services

Individuals seeking mental health or substance use services may walk in to the BHCC and receive an initial assessment. Assessments are available 24 hours a day, seven days a week.

This service is available for those who are in crisis, urgent or routine need who walk-in on their own, are brought in by family or friends, or are under the custody of law enforcement.

The initial assessment provides us with sufficient information in order to better determine the level of care and service that is needed. Our goal is to reduce or resolve the crisis and/or provide a higher level of care.

If an individual, after assessment, is in need of a higher level of care and cannot be released to go back to his or her living environment, we have two programs that may meet the needs.

Temporary Observation

Our temporary observation unit provides for initial crisis stabilization for up to 23 hours and 59 minutes. This unit attempts to reduce the crisis situation such that within a short period of time, the individual could assume normal activities and return home. If that is not possible, or a higher level of care is needed, the individual may qualify for our



Crisis Stabilization

If an individual needs care beyond the temporary observation period, he or she may be admitted to our facility for crisis stabilization. The average length of stay is 5-7 days. We offer 24 beds with 24-hour care and monitoring.

Our Plan of Care is comprehensive and involves the individual in need of care, the clinical staff at the Behavioral Health Crisis Center and the Cobb Outpatient Services staff. Family members are included when appropriate.

BHCC Phone: (404)794-4857



**Cobb County Community
Services Board**

